

## GUIDE TO INTIME FOR SUPPORT WORKERS - BAND 4

Timesheets are submitted and approved electronically – please follow the below instructions when you come to receive any emails from the system. Emails will come from CosmicPeople@zodeq.com – if you have not received any login details, please check your Junk/Spam folder.

It is important that timesheets are submitted at the end of each session. If multiple sessions are planned for a week, submit the timesheet at the end of the final session for that week. It is important that you obtain approval from the student straight away following the last session of the week. If you require any help, please contact the Payroll Office on 01283 716300 or finance@cosmic.co.uk.

### GETTING STARTED

- When you are first set up on InTime you will receive 2 emails:
  - o 'Welcome to InTime' – this contains a link to the website, and your Username
  - o 'Your InTime Password' – your unique system-generated password. Sometimes these passwords can contain characters that do not appear on mobile phones – if this is the case and you do not have access to a computer please reply to the email requesting a new password.
- To Log in to InTime click the link in the Welcome email, or follow the link in the Working with us>Payroll & Timesheets section of our website
  - o Enter your username and password – the first time you log in you will be prompted to change your password to something more memorable.
- Once logged in you will see your homepage/dashboard – this will show your personal details, current placements, timesheets and recent payslips – see example below.

### SUBMITTING A TIMESHEET

- Go to the Recent Timesheets box on your dashboard, locate the entry for the student and week you need, and click on Create to the left-hand-side, OR
- Go to Timesheets (on green bar) and then click Create
  - o In the Placement box click the dropdown arrow and select the relevant one from the list – look closely at support type on the end of the description to ensure you are selecting the right one
  - o Click into Timesheet Period box and select the date you wish to enter a timesheet for from the calendar. Days that are greyed out have already had a timesheet submitted against them for that placement – if you need to edit a timesheet that has already been submitted

or approved you will need to request this from your contact at Cosmic People

- On the day that you have completed a support session:
  - o Leave Rate name as Basic Hourly
  - o Enter your Start time in the 24-hour clock format hh:mm e.g. 2.30pm would be 14:30
  - o Enter your Finish time in the same format e.g. 5pm would be 17:00
  - o Please ensure times are entered to the nearest 15 minutes e.g. hh:00, hh:15, hh:30, hh:45
  - o If a session is for 4 hours or more, a minimum 15-minute break should be taken. This should be entered into the Break section e.g. half an hour would be hh:30
  - o Comfort breaks for less than 15 minutes do not need to be included
  - o If a session is missed or cancelled within 24 hours of the booked session's start time:
    - Change the Rate name to Cancelled/Missed Session
    - Enter the booked session information as usual
    - In the Comment box add the cancellation date and time, and the reason given (if the session was cancelled), OR add 'Student did not attend booked session (if the session was missed)
  - o Check the total number of hours calculated by the system
  - o If this is the only session for the week the timesheet can be submitted for approval immediately. This must be no more than 5 minutes before the end of the session. If further sessions have been booked you can click/tap Save as Draft at any time and keep adding sessions to the timesheet throughout the week
  - o Once all support sessions for this placement are complete for the week scroll to the bottom of the page and check the total number of hours submitted for the week, your Pay Rate, and the Total Pay
- If correct, click/tap Save and Submit – at this point you can no longer edit the timesheet - this will change the status of your timesheet to Submitted and will automatically send an email to the student to approve
- Once you have submitted your timesheets to your students for approval, please check back on your dashboard to ensure they have been approved. Any that have been rejected or queried will show as 'draft'. You can then edit these as necessary and Save and Submit again.

## VIEWING PREVIOUS TIMESHEETS

- To view older timesheets no longer listed on your dashboard go to Timesheets and Search
- Click/tap purple Search button
- You can look further into each timesheet by clicking the blue ID number on the left
- Timesheet Status' include:
  - o Missing – not yet started at all
  - o Draft – opened/started but not submitted for approval
  - o Submitted – awaiting approval
  - o Approved – approved and awaiting processing
  - o Exported – processed and paid (or to be paid if only approved recently)

## USING A MOBILE DEVICE TO SUBMIT A TIMESHEET

- When logged in if you opt to use the Desktop version of the site, instructions above can be used – please note you may need to hold your phone in landscape view to get a better view of the toolbars
- On the Home screen you can view recent timesheets/ payslips:
  - o Missing timesheets = timesheet due for submission not yet started
  - o Draft timesheets = timesheet started but not yet submitted for approval
  - o Submitted timesheets = timesheets awaiting approval
  - o Approved timesheets
  - o You can also view Payslips under Recent Payslips

- To enter a timesheet click the Timesheets tab:
  - o Select your placement from the drop-down list
  - o Select the relevant timesheet you need to enter by using the calendar next to the Period box
  - o Each day should be entered individually (see above regarding changing your rate type for cancelled sessions)
  - o Ensure you check the total hours/units and Save before moving on to the next day.

## VIEWING YOUR PAYSLIPS/P45/P60

- By the end of the week you will be able to view your payslip on InTime
- To view Payslips or your P45/P60 go to Recent Payslips at the bottom right-hand corner of your dashboard
  - o Your most recent payslip will show at the top of the list – click on the date and this will open the payslip. You can print and download the payslip from here
  - o From the Payslip Pay Date drop down you can view all of your payslips to date
  - o To view a P60 or P45 (when issued) at the very top of the page you will see links to these. If you click on P60 or P45 these will appear
  - o You can download or print any of the documents by clicking the relevant links in blue in the top right corner

## INTIME HOMEPAGE/DASHBOARD EXAMPLE:

The screenshot shows the InTime dashboard with the following sections:

- Navigation:** Timesheets, Expenses, Pay, Compliance, Profiles
- Contact Info:** For any queries regarding payroll, timesheets, or the InTime system in general please call Danielle on 01283 716300 or email [finance@cosmic.co.uk](mailto:finance@cosmic.co.uk)
- MY DETAILS:**
  - Name: Worker Name
  - Ref: Payroll Number
  - Accounts Ref: Support Worker Type: PAYE
  - Address: Address:
- CURRENT PLACEMENTS (2):**

Ref	Job Title	Consultant	Student	Client	Manager
PLA- placement no. - M:1	Specialist Mentor	John Bant	Student Name	Liverpool John Moores University	Student Name
PLA- placement no. - M:1	Specialist Mentor	John Bant	Student Name	Student Finance England	Student Name
- RECENT TIMESHEETS (14):**

ID	Status	Placement	Student	Client	End Date	Pay GBP
Create	Missing	PLA- placement no.	Student Name	Liverpool John Moores University	25/05/2025	0.00*
- RECENT PAYSLIPS (2):**

Date	Net Pay GBP
16/05/2025	55.00
02/05/2025	60.00